

1<sup>st</sup> January 2019

## PROLYFT SERVICE & RECERTIFICATION CHARGES

Regular servicing is the key to the long-term performance, efficiency and safety of your Prolyft chain hoist. Keeping the performance factor at its peak is made easy, convenient and worry-free with our on-site recertification now available.

At PAP, we want your service experience to be as easy and convenient as possible. You can either send in your hoist to our service centre or on-site recertification are now available upon request.

### LIFETIME WARRANTY

All Prolyft chainhoist will have unique life time warranty against manufacturing defects if hoist are sent in for regular yearly maintenance servicing.

However, this warranty does not apply where :-

1. Deterioration is caused by :-
  - Normal wear
  - Abuse
  - Improper or inadequate power supply.
2. Problems resulted from repairs, modifications, or alterations made by persons other than factory or Prolyft Service Point
3. The hoist has been abused or damaged as a result of an accident
4. Repair parts or accessories other than those supplied by Prolyte are used on the hoist.

### HOIST RECERTIFICATION PROCESS

Our service facilities are setup to provide the best possible protection of your hoist. Hoist are inspected and everything is calibrated to the factory specifications.

1. Hoist Inspection
2. Load Test
3. Weight Lifting Test
4. Complete

**RECERTIFICATION CHARGES INCLUSIVE OF CERTIFICATE AND LABOUR ONLY**

**Local customers**

01 to 4 units	RM320.00 per unit nett
5 to 10 units	RM320.00 per unit with 10% discount
11 to 20 units	RM320.00 per unit with 20% discount
21 units & above	RM320.00 per unit with 30% discount

**Overseas customers**

01 to 4 units	Euro 75.00 per unit nett
5 to 10 units	Euro 75.00 per unit with 10% discount
11 to 20 units	Euro 75.00 per unit with 20% discount
21 units & above	Euro 75.00 per unit with 30% discount

**Note:-**

- i. Recertification charges are applicable for both hoists delivered to our warehouse or onsite.
- ii. Onsite charges are excluding travelling expenses, hotel accommodation which will be charged separately. Please ask for quote.
- iii. All customers are advised to send/pickup the hoist to/from our warehouse at the following address. However, if customer opt to appoint PAP to pickup/deliver, a transportation charge of RM250.00 applies for per trip basis for Klang Valley.

PROLYTE PRODUCTS ASIA PACIFIC SDN BHD  
 SANKYU (M) SDN BHD  
 LOT 4 JALAN 215  
 46050 PETALING JAYA  
 SELANGOR DARUL EHSAN

Operations Hours : 9.00 am to 5.00 pm (Monday to Friday)  
 Lunch Hours : 12.30pm to 1.30 pm

- a. Labour cost
  - Diagnose of hoist without any repair RM150.00 nett
  - Hourly labor rate for hoist repair RM150.00 per hr
- b. Spare Parts Price List – upon request

**Note:**

All effort has been taken to ensure that the information is accurate and up-to-date. However, prices are subject to change as and when necessary without prior update; and parts or service not covered in this guide are subject to additional charge.

For more information, please contact us at [infopap@prolyte.com](mailto:infopap@prolyte.com).